



News Release

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Lubbock Power & Light (LP&L) Announces New Payment Option

Lubbock, TX -

LUBBOCK, Texas – Lubbock Power & Light announces the launch of a free Pay By Phone option for customers.

In addition to the very popular free on-line payment option, customers now have a sixth option for paying their utility bill. Customers can pay their bill by telephone or cell phone by calling (806) 775-3409.

LP&L customers already have the lowest electricity costs among electricity providers in Lubbock and around the state. More than 900 customers access the free Pay LP&L on-line web option each day and LP&L expects the new Pay By Phone option to be just as successful in meeting our customers needs and expectations.

Customers now have more options to pay their bill than any other utility offers in Lubbock. LP&L spokesperson Chris Sims says, “Being a municipally owned and operated public power utility gives us the ability to be closer to our customers and listen to and respond to their needs and expectations. LP&L’s Home Owned Advantage has grown even more now by providing six different payment options for the convenience of our customers.”

For more information about Payment Options, customers can visit www.lpandl.com .

Lubbock Power & Light, a municipally owned entity of the City of Lubbock is separately governed by an Electric Utility Board appointed by the Lubbock City Council. LP&L has approximately two hundred employees working toward generating and distributing electrical service for the citizens of Lubbock, Texas. LP&L distributes over 95,000 monthly utility statements for electric, water, sewer, solid waste and storm water services. LP&L has provided the lowest cost and most reliable electricity in Lubbock for more than 90 years

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